

SNBTS HAI Reporting Template

1. Author(s) of Paper

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2. Purpose of Paper

To highlight a reduction in the overall cleanliness compliance rate in the recently published National Cleaning Services Specification: Quarterly Compliance Report Results for April – June 2009

To inform the Board of HAI Report with regard to compliance with Hand Hygiene and Cleaning Specifications within SNBTS (June – July 2009). This report requires to be submitted to the SGHD on a bi-monthly basis.

3. Key Issues

Reduction in overall cleanliness compliance rate for April – June 2009

- A fall in the overall percentage compliance in the 1st Quarter of the HAI Audit for the NSS Blood Transfusion Services has been reported in the National Cleaning Services Specification: Quarterly Report.
- The dip from 98% to 90.9% was a direct result of the Edinburgh Blood Bus failing the cleaning monitoring which was carried out on 29th April 2009
- Before the bus could have its rectification clean, it was involved in an accident [*on the 29th April*] and was taken to Glasgow for repairs. The bus was not back in service during the 1st Quarter.
- Due to being unable to re-audit the bus during the 1st Quarter the overall percentage remained lower than previous compliance rates. Despite retaining its Green RAG Status an explanation was sought from the HAI Policy Unit at SGHD on behalf of the Cabinet Secretary.
- Reassurances were given that this issue has been rectified and an internal review will be undertaken to ensure lessons are learned from this particular incident. An update will be provided at the October Board meeting.

SNBTS HAI Reporting Template

- This is the first SNBTS HAI Reporting Template providing information on compliance with Hand Hygiene and Cleaning Specifications. In line with other NHS Boards, this Reporting Template requires to be sent to the SGHD bi-monthly.

- **National data** - The National Hand Hygiene Campaign Compliance with Hand Hygiene Audit Report for July 2009 reported an overall result for hand hygiene compliance of 93% (11th to 22nd May 2009). Compliance percentages within NHS Boards ranged from 86% to 99%.
- **SNBTS data** - SNBTS hand hygiene compliance score for June and July was 95%. Compliance percentages ranged from 91%-98% with a total of 605 opportunities being observed.
- Benchmarking shows that SNBTS data is slightly above the national average however, there are no confidence intervals for this data therefore at present were are uncertain whether this is of statistical significance.

Please note that although SNBTS data are reported to SGHD they are not part of the National Hand Hygiene Campaign Data due to the variances in healthcare provision and therefore NSS'S ability to capture the national data set.

- **Cleaning Monitoring** - The cleanliness monitoring report provides data on NHS NSS compliance with requirements set out in NHSScotland National Cleaning Specification.
- Cleanliness is assessed using an observation process in accordance to technical requirements set out in the aforementioned National Cleaning Services Specification.
- Areas to be monitored are selected at random in accordance with the Monitoring Framework guidance.
- NHS National Services Scotland provide reports on 2 sites in Edinburgh and 3 sites in Glasgow they are:-
 - Lauriston Donor Centre(Mobile Donating Centre)
 - SNBTS Liberton Site
 - Athenaeum Donor Centre
 - Gartnavel and Possilpark (Mobile Donating Centres)
- All of the other centres are located on NHS Board sites and are cleaned and monitored by each Board's domestic departments, monitoring results from these locations are recorded in Board score.
- It was agreed that all boards should attain green status – above 90% with an action plan in place for any areas that fall below 90%.
- Since commencing reporting NHS NSS quarterly overall total percentage has been above 90% (annual 98%). Some individual sites have been below 90% and rectifications for those sites have been completed.

4. **Financial Implications**

No financial implications.

5. **Resource Implications**

No resource implications.

6. **Contracts**

Not applicable.

7. Risk Implications

Risk to reputation and blood supplies if Mobile Donation Units perceived to have unsatisfactory levels of cleanliness

8. Equality & Diversity Implications

There are no Equality & Diversity implications associated with the paper.

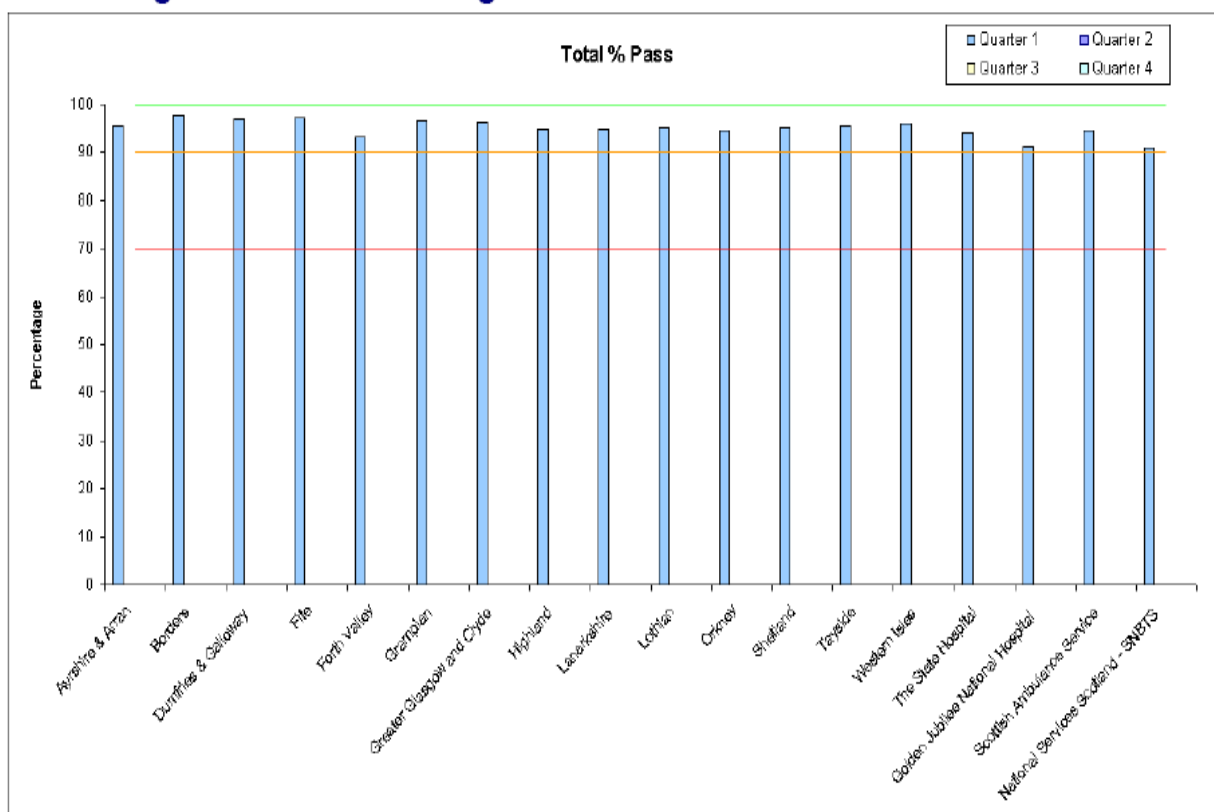
9. Partnership Working

No specific partnership issues related to this report.

10. Recommendation(s) for Decision

To note reason for reduction in previous high level of cleanliness reported nationally and to request approval of the HAI reporting template for June – July to be sent to SGHD.

Cleaning Services Monitoring Tool – NHS Boards' Performance



Health Board	3rd quarter Oct-Dec 2008/2009	4th quarter Jan-Mar 2008/2009	Annual April 2008 – April 2009	1st quarter April-May 2009/2010
	Total % Pass	Total % Pass	Total % Pass	Total % Pass
SCOTLAND	95.5	95.7	95.9	95.9
Ayrshire and Arran	95.9	95.6	95.9	95.6
Borders	96.9	96.9	97.2	97.7
Dumfries and Galloway	97.2	96.7	97.2	96.8
Fife	97.2	97.2	97.0	97.3
Forth Valley	92.9	93.4	94.1	93.3
Grampian	96.2	95.7	96.5	96.5
Greater Glasgow and Clyde	96.4	96.1	96.3	96.3
Highland	95.5	95.6	95.4	95.0
Lanarkshire	95.0	95.2	95.1	94.8
Lothian	94.9	94.7	94.7	95.2
Orkney	93.0	87.6	92.1	94.7
Shetland	98.0	97.2	97.5	95.3
Tayside	95.7	95.2	95.7	95.4
Western Isles	95.7	96.4	95.9	96.1
The State Hospitals Board for Scotland	92.7	93.2	93.4	94.2
Golden Jubilee National Hospital	92.2	92.0	92.8	91.3
NSS Blood Transfusion Services	98.8	95.1	98.0	90.9
Scottish Ambulance Service *	94.8	96.1	94.6	94.8

SNBTS HAI Reporting Template ~ June - July 2009



	Board Total	Glasgow Athenaeum/ Sessions	Glasgow Gartnavel	Glasgow Possilpark	Glasgow Clinical (Beatson)	Edinburgh Lauriston/ Sessions	Edinburgh New Royal Infirmary Clinical	Ellen Glen's Road	Aberdeen Donor Centre/ Sessions	Dundee Donor Centre/ Sessions	Inverness Donor Centre/ Sessions	Nurse	Medical	Ancillary /other	A H P
Hand hygiene programme															
Compliance score June-July 09	95%	91%	X	X	93%	95%	100%	X	95%	98%	98%				
No of observations June-July 09	605	250	X	X	40	75	60	X	80	60	40	238	3	364	0
Cleaning specification compliance Inspections carried out <u>quarterly</u>															
Compliance rate June-July 09		X	93%	94%	GG&CHB Report awaited	95%	Lothian Report awaited	91%	97.8%	Tayside Report awaited	Highland Report awaited				
Number of audits June-July 09		X	1	1	X	1	X	1	1	X	X				
Compliance rate previous quarter		98%	94%	96%	X	86%	X	88%	97.8%	X	X				
Number of audits previous quarter		1	1	1	X	1	X	2	1	X	X				